

APPENDIX B



Haverling
LONDON BOROUGH

BUDGET CONSULTATION OUTCOMES

Name	The London Borough of Havering, Budget Consultation Analysis
Version number	V2
Status	Final
Author	Louise Warner, Insight Manager
Date	10th January 2024

Budget 2024 Consultation

Webpage Address: <https://consultation.havering.gov.uk/corporate/budget24>

Open Date: 9 November 2023

Close Date: 18 December 2023

Responses

Online	3580
Paper	143
Total	3723

Budget events

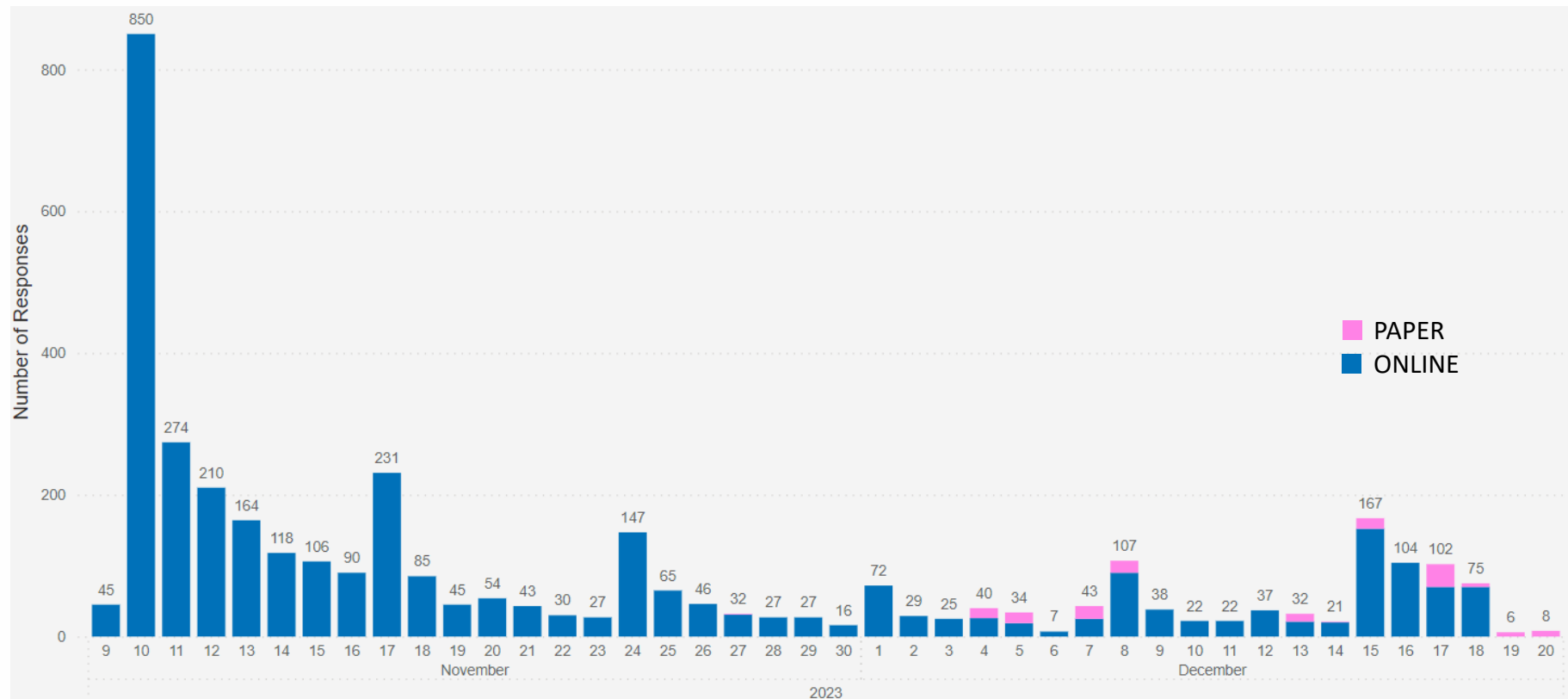
	Date	Start Time	Attendance
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Town Hall, Romford	16 November	7.30pm	41
Online Consultation Event	30 November	7.30pm	31
Langtons House, Hornchurch	4 December	2pm	52
Royals Youth Centre, Rainham	12 December	7.30pm	3
Most Holy Redeemer Church, Harold Hill	14 December	7.30pm	1

Response breakdown

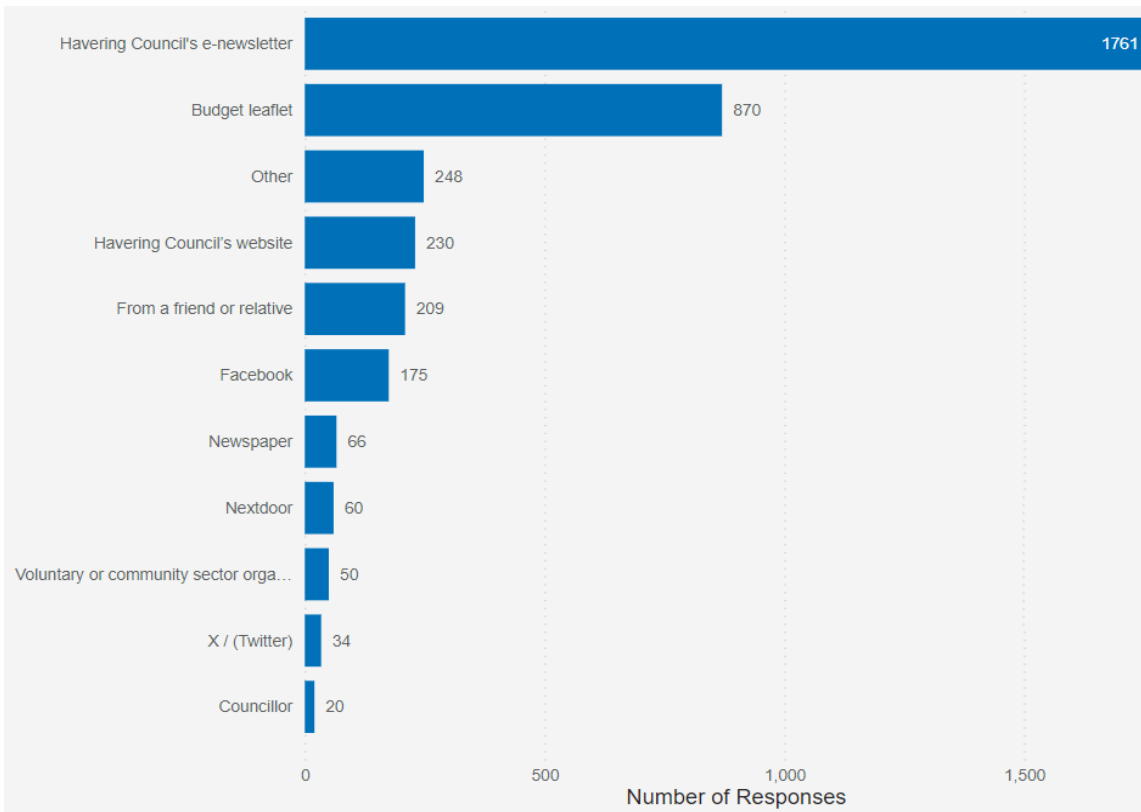
Response dates

Almost a quarter of responses (23%) were submitted on Friday 10th November, the day after the consultation opened. There was an increase in responses every Friday throughout the consultation which is the day the Living in Havering e-newsletter is distributed.



How did you find out about this consultation?

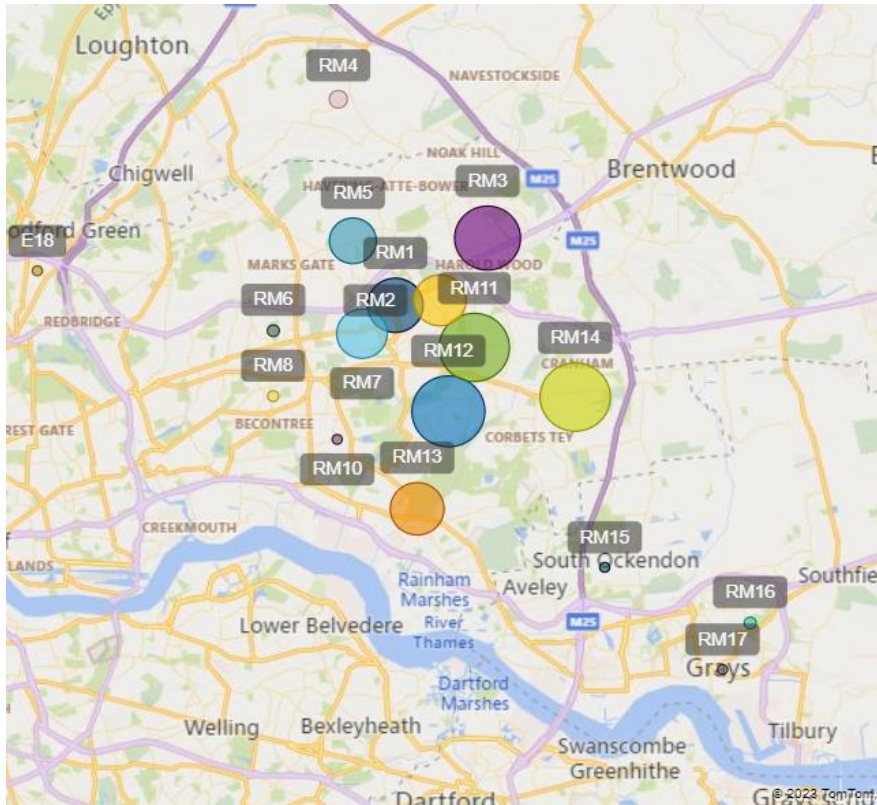
Almost half the respondents (47%) found out about the consultation from the Council's e-newsletter and almost a quarter (23%) from the budget leaflet. 43 out of the 143 respondents (30%) who submitted a paper copy found out from the library.



Response breakdown

Response postcode

3667 out of 3723 responses provided a valid, partial postcode. 99% of these were from Havering. The highest number of responses were from the RM12, RM14 and RM11 postcode areas.

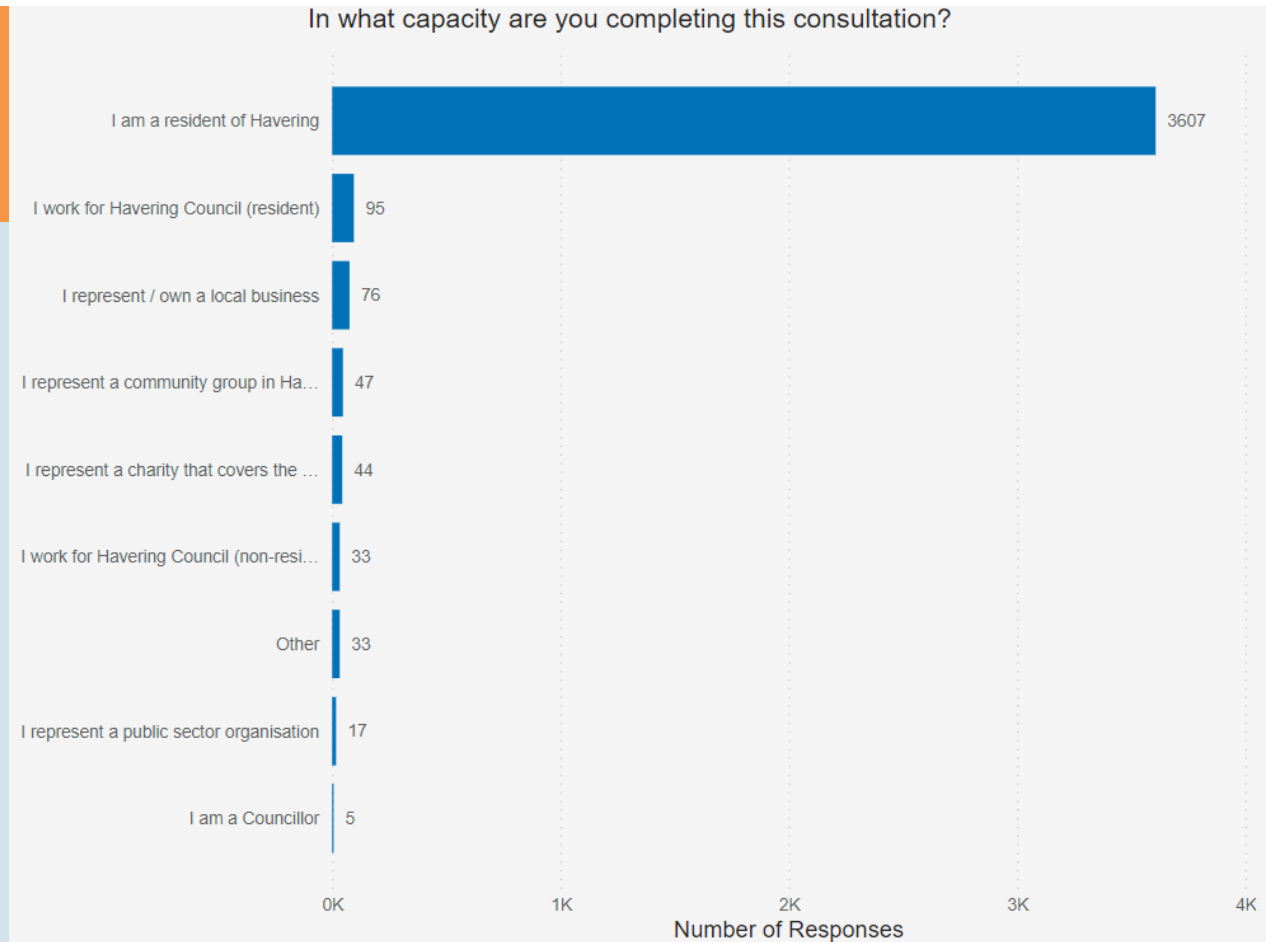


Postcode	Number of responses
RM12	608
RM14	560
RM11	559
RM3	483
RM1	332
RM13	304
RM2	286
RM7	264
RM5	221
RM4	16
Other RM postcodes	13
Non RM postcodes	21

In what capacity are you completing this consultation?

3607 of the 3723 completed consultations (97%) were from Havering residents.

N.B. Respondents were able to select more than one option if applicable.



Response breakdown

Employment Status

There were 2691 responses to this question, and 1032 not answered.
Of those who provided a response, (2691) the majority were employed (1327) or retired (1143).

Comparison with employment data suggests almost twice as many retired residents responded (43%) than the Havering average (22%). This is also reflected in the age profile of respondents.

Employment status	Consultation responses		Havering average (aged 18 and over only)*	
	Number	Percent	Number	Percent
Employed (permanent, self-employed, or fixed-term)	1327	49.3%	124294	61%
Unemployed (looking and not looking for work)	64	2.4%	7211	3.5%
Retired	1143	42.5%	43978	22%
Other (including student and prefer not to say)	157	5.8%	2801	14%
Total	2691	100%	203500	100%
<i>Not answered</i>	<i>1032</i>	-	-	-

*Averages for Havering population aged 18 and over, taken from ONS 2021 Census builder. N.B. These figures have been calculated to allow a comparison with the budget respondent cohort (aged 18 plus) only, and do not reflect official employment / unemployment statistics which are based on population aged 16-64 and therefore exclude the significant number of retired Havering residents. Actual numbers from Census 2021 included for clarity.

Response breakdown

Gender

There were 2690 responses to this question, and 1033 not answered.

Of those who provided a response, 53.6% were female and 43.5% male. This is almost identical to the borough average from the Census 2021. (Comparison data for non-binary residents is not available).

Gender	Consultation responses		Havering average (aged 18 and over only)*
	Number	Percent	Percent
Female	1442	53.6%	52.6%
Male	1171	43.5%	47.4%
Another description (including non-binary and prefer not to say)	77	2.9%	Not available
Total	2690	100%	100%
<i>Not answered</i>	<i>1033</i>	<i>-</i>	<i>-</i>

* Census 2021: <https://www.ons.gov.uk/datasets/create>

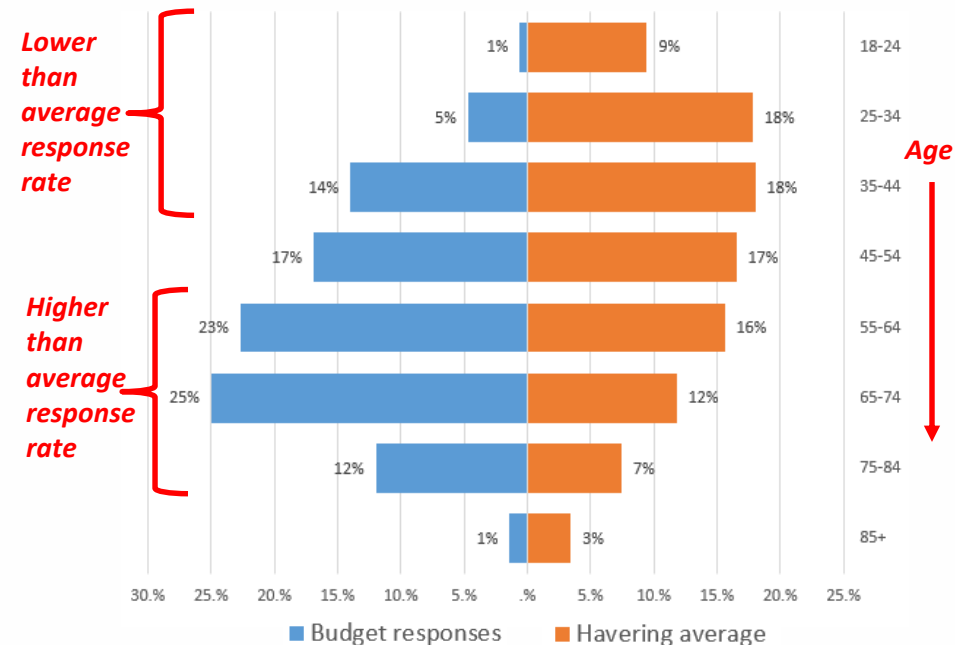
Response breakdown

Age

There were 2700 responses to this question, and 1023 not answered. There was a significantly lower proportion of responses from younger age groups (18-24 and 25-34), and a significantly higher proportion of responses from older age groups (55-64, 65-74 and 75-84) than the borough average.

Age	Consultation responses		Havering average (aged 18 and over only)*
	Number	Percent	Percent
Under 18	1	<0.1%	-
18-24	17	0.6%	9.5%
25-34	128	4.7%	17.8%
35-44	379	14.0%	18.0%
45-54	457	16.9%	16.5%
55-64	612	22.7%	15.6%
65-74	676	25.0%	11.8%
75-84	324	12.0%	7.4%
85+	38	1.4%	3.4%
Prefer not to say	68	2.5%	-
Total	2700	100%	100%
<i>Not answered</i>	<i>1023</i>	-	-

NOTE: A separate budget survey for children and young people under 18, and up to 25 with SEND*, was undertaken by Mind of My Own. Results available as a separate appendix.



*Census 2021: <https://www.ons.gov.uk/datasets/create>

*Special Educational Needs and Disability

Faith, religion, belief

There were 2620 responses to this question, and 1103 not answered.

Of those who provided a response, 55% were Christian, which is the same as the borough average. 32% had no religion, compared to the borough average of 29%. There were fewer responses from non-Christian religions (i.e. Buddhist, Hindu, Jewish, Muslim and Sikh) than the borough average.

Religion	Consultation responses		Havering average (aged 18 and over only)*
	Number	Percent	Percent
Buddhist	8	<1%	<1%
Christian	1451	55%	55%
Hindu	21	<1%	2%
Jewish	21	<1%	1%
Muslim	39	1.5%	5%
Sikh	6	<1%	2%
No religion	846	32%	29%
Other	37	1.5%	<1%
Prefer not to say	191	7%	5%
Total	2620	100%	100%
<i>Not answered</i>	<i>1103</i>	<i>-</i>	

* Census 2021: <https://www.ons.gov.uk/datasets/create>

Ethnic origin

There were 2714 responses to this question, and 1009 not answered.

Of those who provided a response, 89% were 'White or White British', which is greater than the borough average of 79%.

There were significantly fewer responses from respondents from other ethnic origins than the borough average.

Ethnic origin	Consultation responses		Havering average (aged 18 and over only)*
	Number	Percent	Percent
Asian or Asian British	74	3%	10%
Black or Black British	58	2%	7%
Mixed or multiple ethnic group	63	2%	2%
Other ethnic group	26	1%	2%
White or White British	2418	89%	79%
Prefer not to say	75	3%	-
Total	2714	100%	100%
<i>Not answered</i>	<i>1009</i>	-	

* Census 2021: <https://www.ons.gov.uk/datasets/create>

Response breakdown

Sexual orientation

There were 2664 responses to this question, and 1059 not answered.

Of those who provided a response, 91% were heterosexual.

There is no suitable data available for a comparison with the borough average.

Sexual orientation	Consultation responses	
	Number	Percent
Straight or heterosexual	2426	91%
Gay or lesbian	45	2%
Bisexual	43	2%
Another description	11	<1%
Prefer not to say	139	5%
Total	2664	100%
<i>Not answered</i>	<i>1059</i>	<i>-</i>

Marital status

There were 2670 responses to this question, and 1053 not answered.

Of those who provided a response, the majority were married (63%). This is higher than the borough average.

Marital status	Consultation responses		Havering average (aged 18 and over only)*
	Number	Percent	Percent
Married or civil-partnership	1702	64%	48%
Single	434	16%	33%
Co-habiting	220	8%	12%
Widowed	163	6%	6%
Another description	46	2%	1%
Prefer not to say	105	4%	-
Total	2670	100%	100%
<i>Not answered</i>	<i>1053</i>	<i>-</i>	

* Census 2021: <https://www.ons.gov.uk/datasets/create>

Disability

There were 2667 responses to this question, and 1056 not answered. Of those who provided a response, 25% considered themselves to have a disability, impairment or health-condition. This has been compared to data from the Census 2021 for Havering residents aged 18 and over only. A higher proportion of respondents who consider themselves to have a disability responded to the consultation than the borough average.

Of the 665 respondents declaring a disability, the most common disability was long-term illness, followed by sensory e.g. hearing or sight impairment.

Do you consider yourself to have a disability, impairment or health-condition?	Consultation responses		Havering average (aged 18 and over only) ⁴
	Number	Percent	Percent
Yes	665	25%	17.3%
No	1906	71%	82.7%
Prefer not to say	96	4%	-
Total	2667	100%	100%
<i>Not answered</i>	<i>1056</i>	<i>-</i>	

Description of disability* *respondents were able to select more than one description	Number of respondents	
	Number	Percent
Sensory	183	28%
Physical	112	17%
Mental illness	103	15%
Developmental or Educational	46	7%
Learning disability / condition	3	<1%
Long-term illness	313	47%
Other	106	16%

4 Census 2021: <https://www.ons.gov.uk/datasets/create>

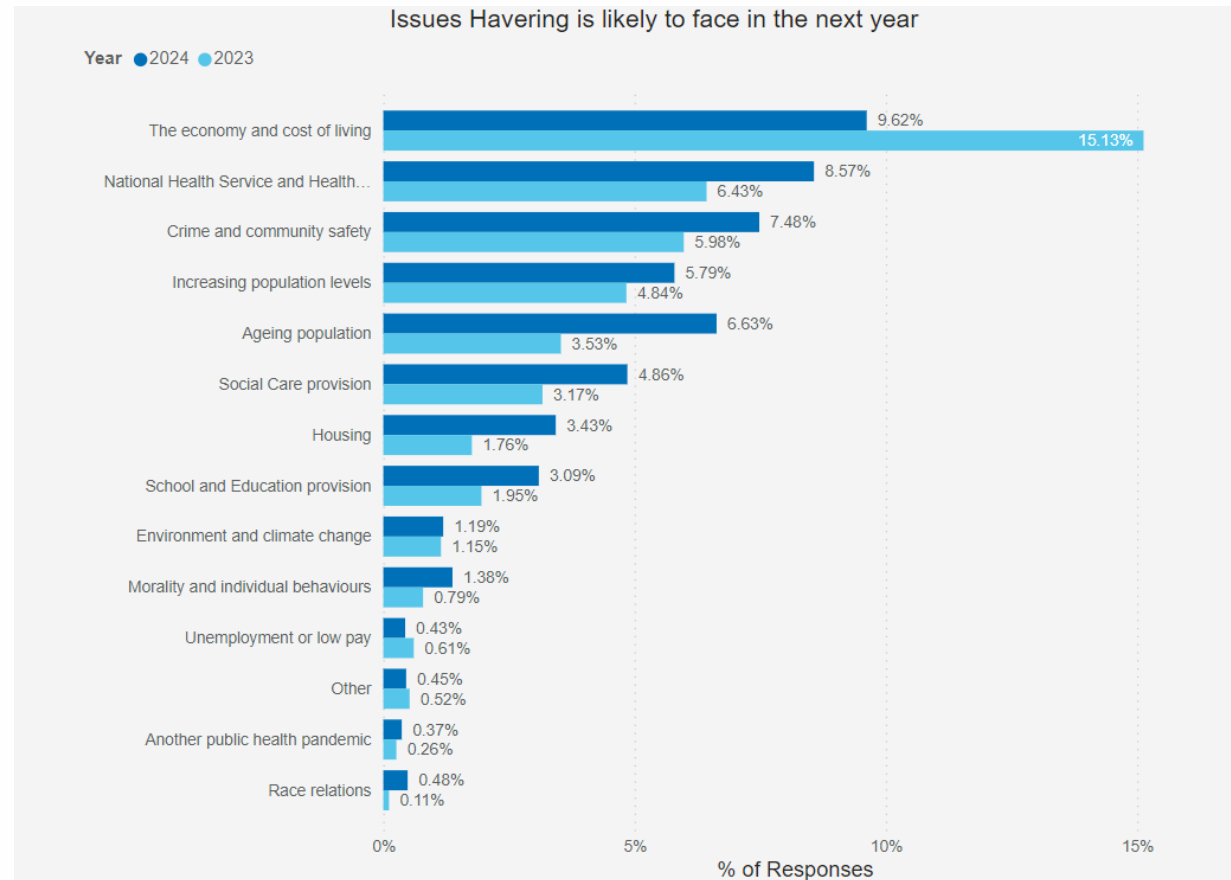
Issues affecting Havering What would you say are the three most important issues Havering is likely to face in the next year?

The top 3 issues reported were:

- The economy and cost of living
- National Health Service and Healthcare needs
- Crime and community safety

These are the same top 3 issues as reported in the 2023 budget consultation.

There have been large increases in concern over the ageing population, housing provision and race relations.



The following categories from the 2023 budget consultation have been combined into one option for 2024:

'Cost of living crisis', 'Economy / economic situation', 'Inflation / prices' and 'Personal finances' combined into 'The economy and cost of living'.

'Immigration' and 'Population levels/over-population' combined into 'Increasing population levels'.

'EU/Brexit' and 'Other' combined into 'Other'

'Low pay/wages' and 'Unemployment' combined into 'Unemployment or low pay'

This needs to be considered when comparing the response rates for each category between the two years.

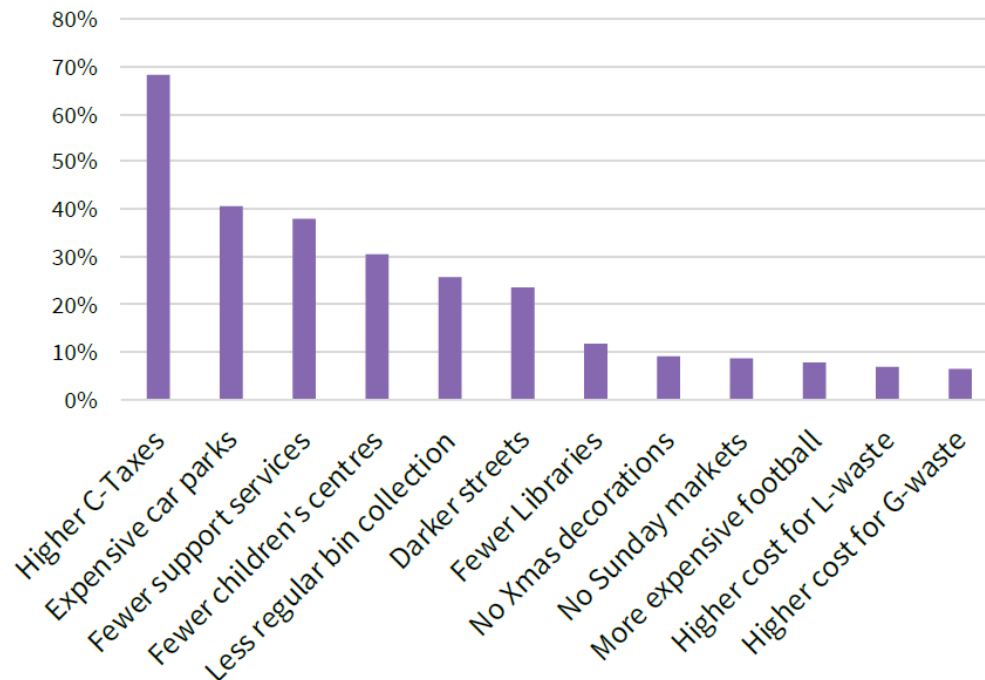
Issues affecting Havering

What would you say are the three most important issues Havering is likely to face in the next year?

The top 3 issues reported were:

- Council tax
- Carp park
- Fewer support services

Which of the following do you think will have the worst impact on the community?



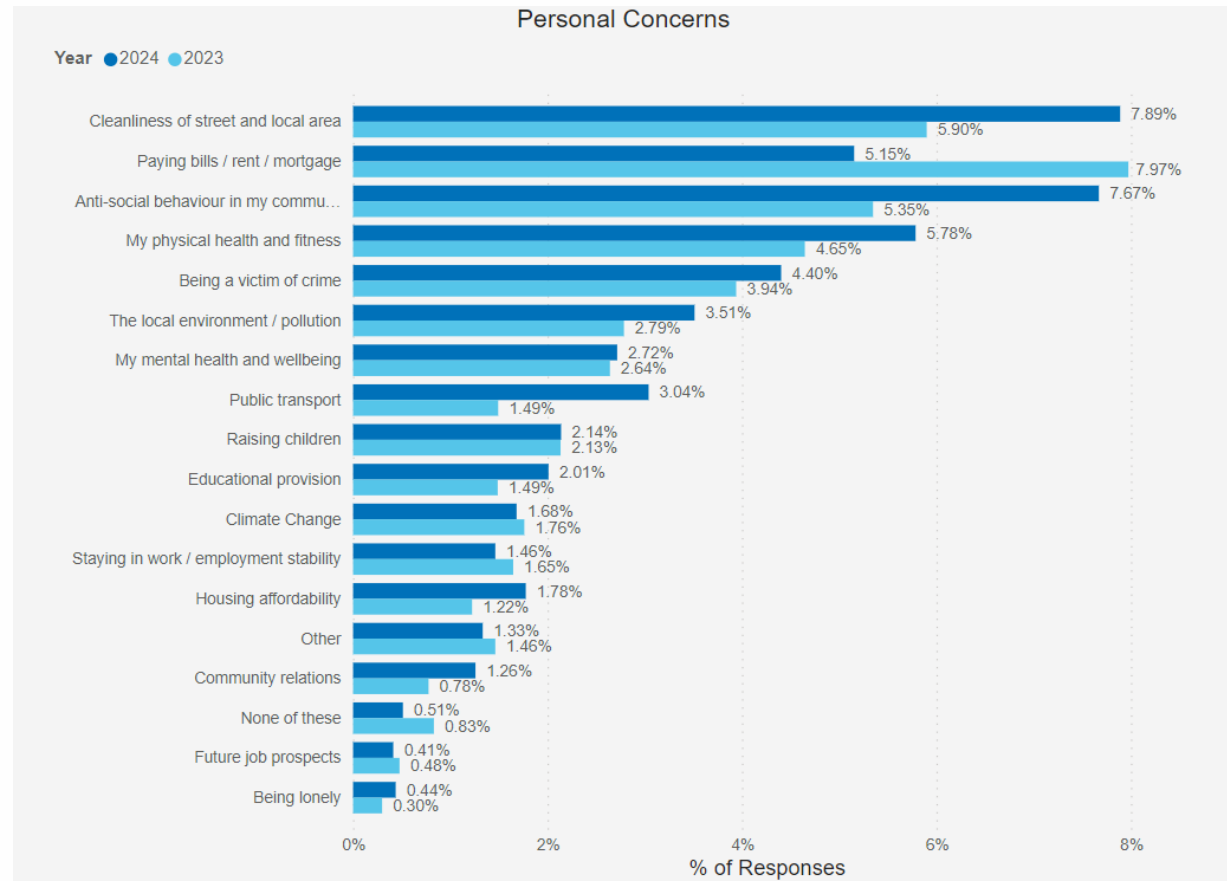
Issues affecting you personally

Which three things are you personally most concerned about at the moment?

The top 3 issues reported were:

- Cleanliness of street and local area
- Anti-social behaviour in my community
- My physical health and fitness

There has been a large increase in concern over public transport, and a decrease in concern over paying bills/ rent/ mortgage.



The following categories from the 2023 budget consultation have been combined into one option for 2024: 'Paying bills' and 'Keeping a roof over my head' have been combined into 'Paying bills/rent/mortgage' This needs to be considered when comparing the response rates for each category between the two years.

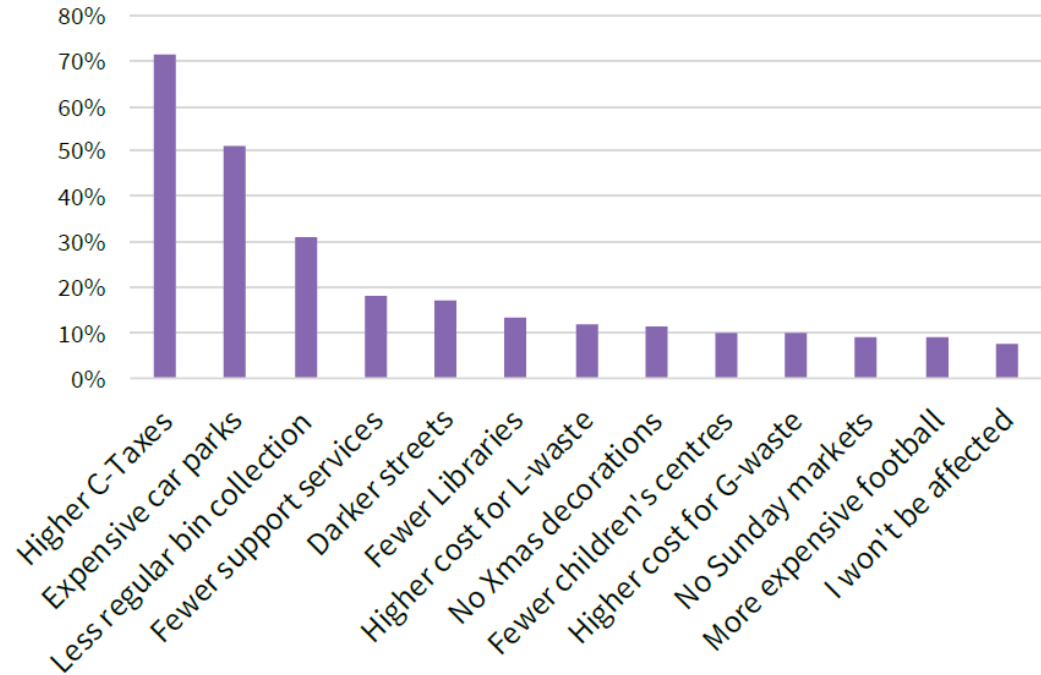
Issues affecting you personally

Which three things are you personally most concerned about at the moment?

The top 3 issues reported were:

- Council tax
- Car parks costs
- Less regular bin collections

Which of the following will have the worst impact on you and your family?



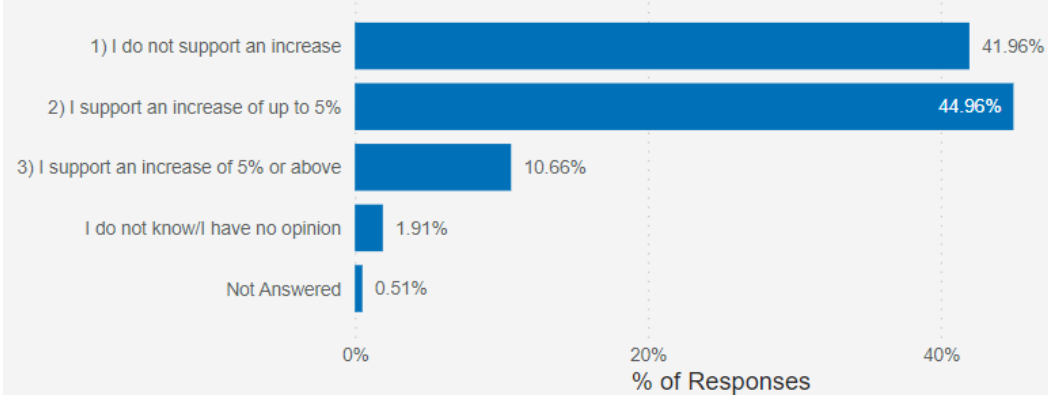
Do you support an increase in Council Tax?

There were 3704 responses to this question, and 19 not answered.

Overall, 56% of respondents support an increase in Council Tax (45% support an increase of up to 5%, and 11% support an increase of 5% or above).

42% of respondents do not support an increase.

Do you support an increase in Council Tax?



Do you agree with an increase in the Empty Homes premium?

There were 3703 responses to this question, and 20 not answered.

82.5% of respondents support an increase in the Empty Homes Premium.

10.5% of respondents do not support an increase.

Do you agree with an Increase in the Empty Homes Premium?



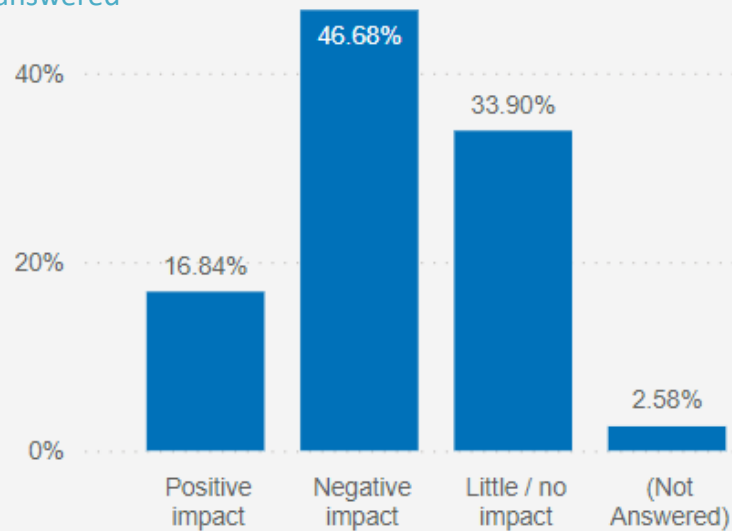
Traffic Schemes

The majority of respondents felt the traffic schemes proposals would have little or no impact on them personally (53%), and a negative impact on the community (47%).

Overall, there were more responses indicating a neutral (little/no impact) or positive impact than a negative impact, on both the community and on individuals.

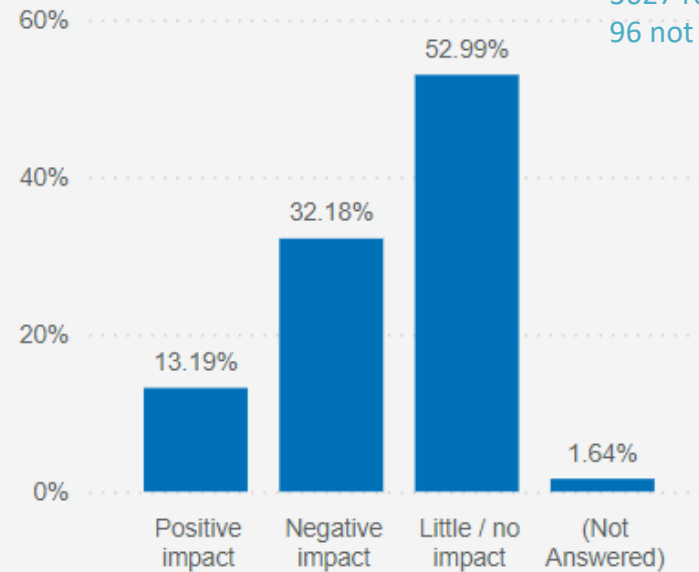
Traffic Schemes Proposal - Impact on
COMMUNITY

3662 responses;
61 not answered



Traffic Schemes Proposal - Impact on
YOU

3627 responses;
96 not answered



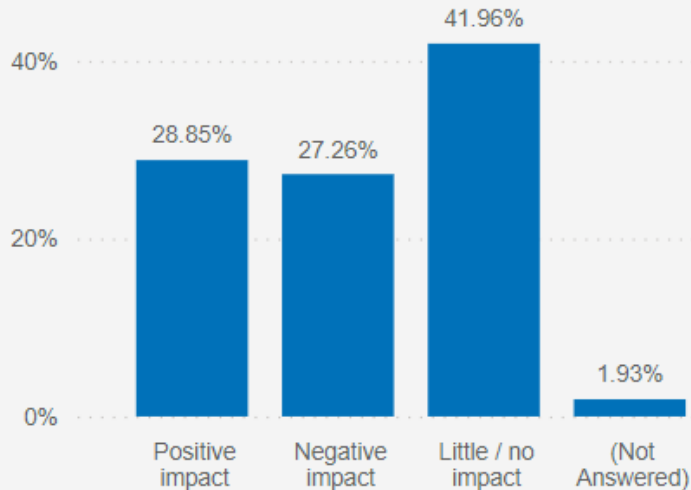
Street lighting

The majority of respondents felt the street lighting proposals would have little or no impact on either them personally (59%) or the community (42%).

More respondents felt the proposals would have a positive impact on themselves (24%) and on the community (29%) than a negative impact.

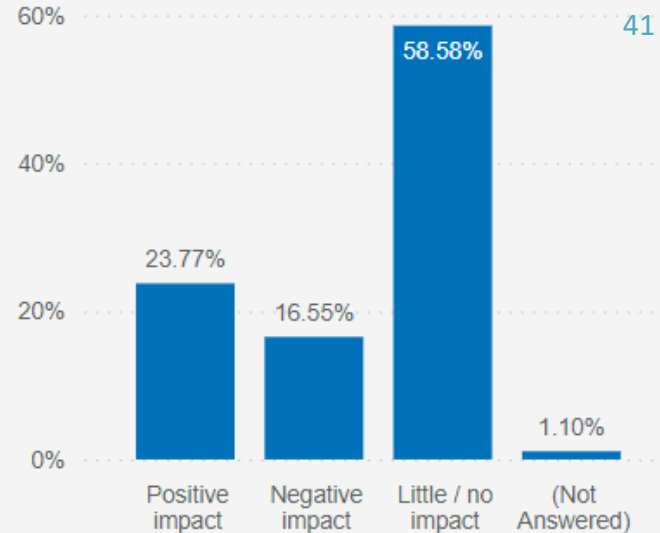
Street Lighting Proposal - Impact on
COMMUNITY

3651 responses;
72 not answered



Street Lighting Proposal - Impact on
YOU

3682 responses;
41 not answered

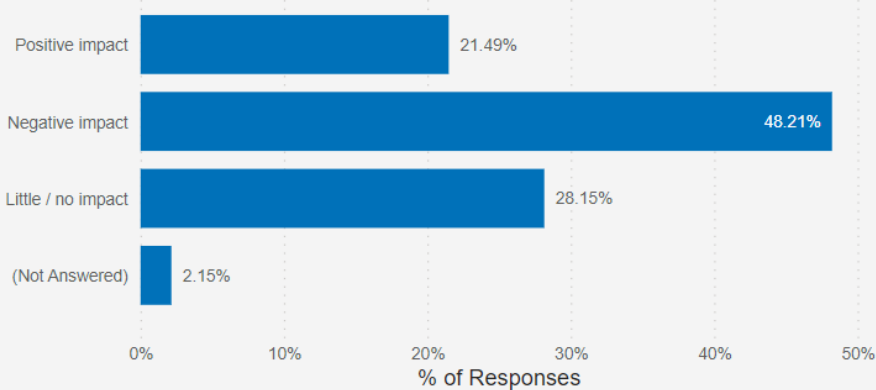


Penalty Charge Notices

The majority of respondents felt the removal of the early payment discount for unsuccessful challenges would have little or no impact on them personally (54%), but a negative impact on the community (48%).

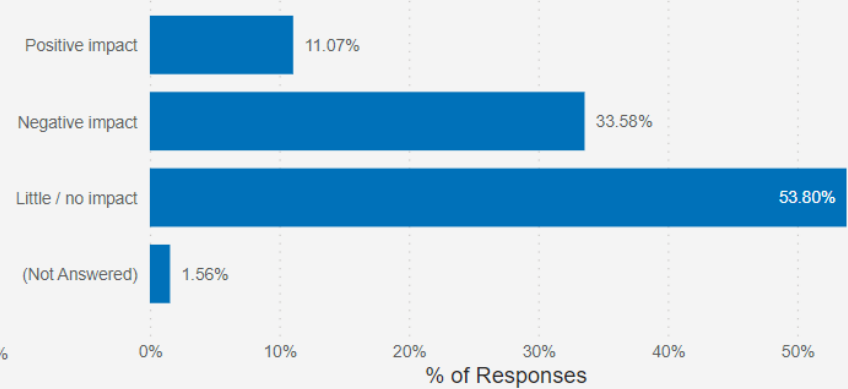
More respondents felt the proposals would have a minimal or positive impact on themselves (65%), and on the community (50%), than a negative impact.

Penalty Charge Notice (PCN) Proposal - Impact on COMMUNITY



3643 responses;
80 not answered

Penalty Charge Notice (PCN) Proposal - Impact on YOU

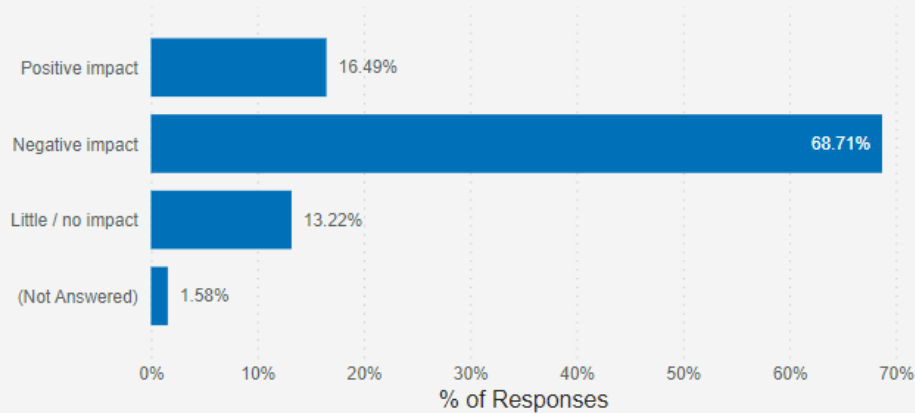


3665 responses;
58 not answered

Pay and Display charges

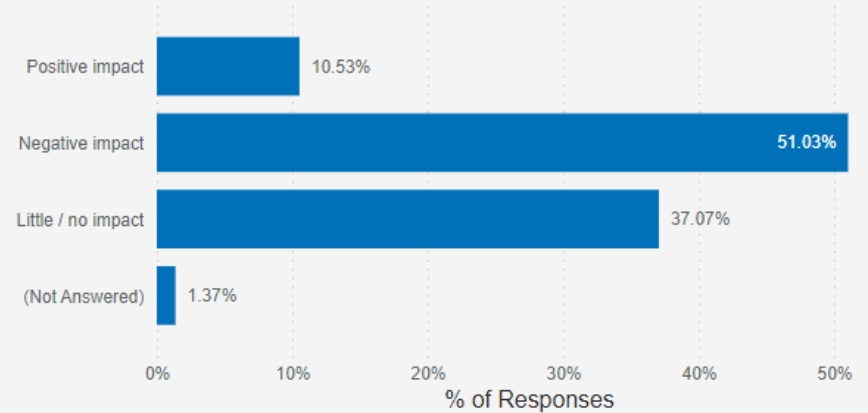
The majority of respondents felt the proposed increase to pay and display charges would have a negative impact on them personally (51%) and a negative impact on the community (69%).

Pay and Display Charge Increases - Impact on COMMUNITY



3664 responses;
59 not answered

Pay and Display Charge Increases - Impact on YOU

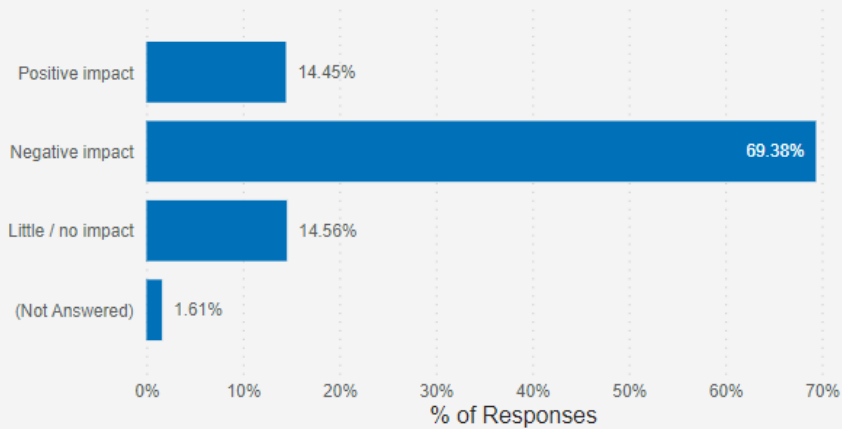


3672 responses;
51 not answered

Sunday Parking

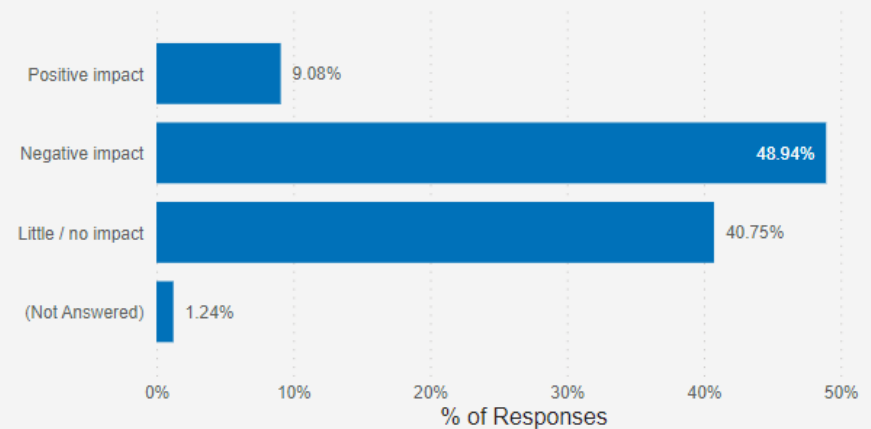
The majority of respondents felt the proposal to introduce Sunday parking charges would have a negative impact on them personally (49%) and a negative impact on the community (69%).

Sunday Parking Changes - Impact on COMMUNITY



3663 responses;
60 not answered

Sunday Parking Changes - Impact on YOU

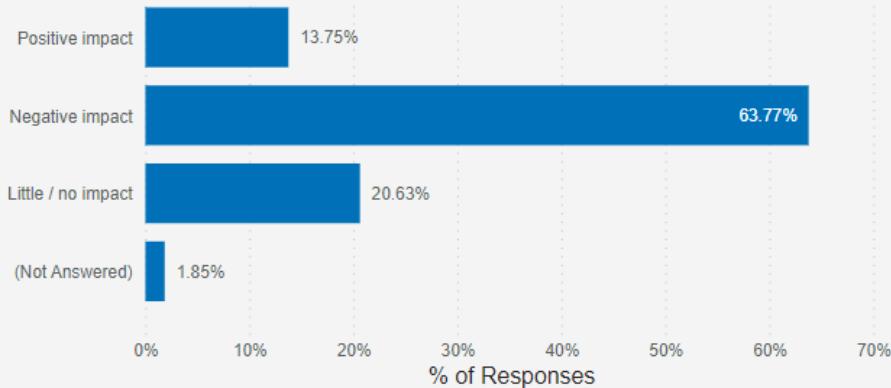


3677 responses;
46 not answered

Parking Permits

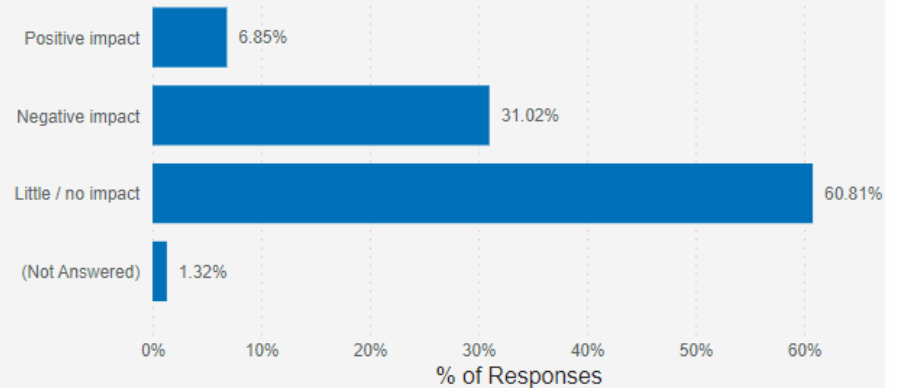
The majority of respondents felt the proposal to increase the price of parking permits and season tickets would have little or no impact on them personally (61%) and a negative impact on the community (64%).

Parking Permits Changes - Impact on COMMUNITY



3654 responses;
69 not answered

Parking Permits Changes - Impact on YOU

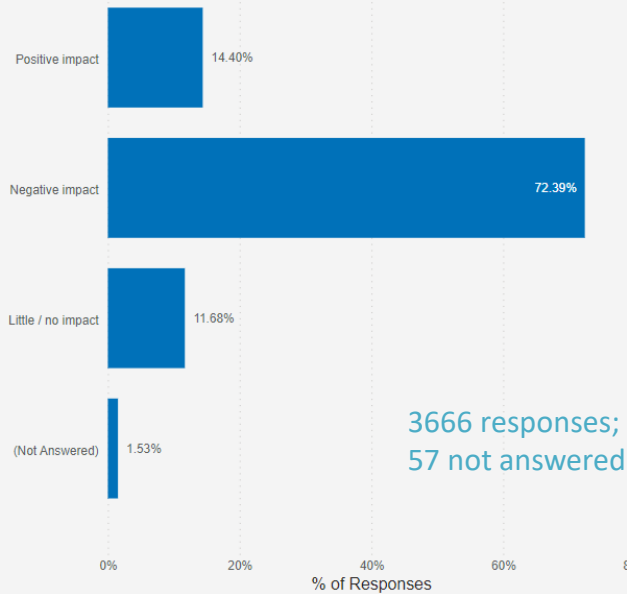


3674 responses;
49 not answered

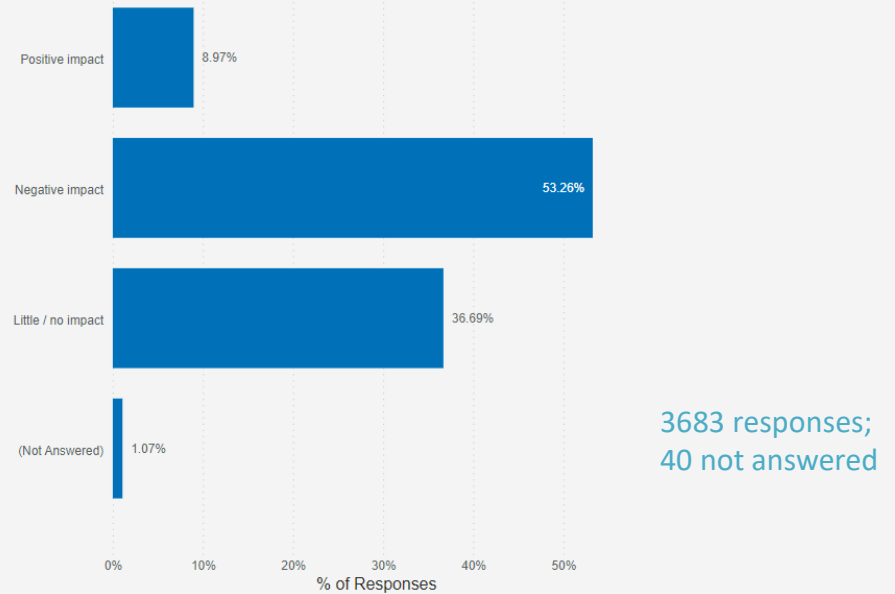
Parks and open spaces

The majority of respondents felt the proposal to introduce parking charges in parks and open spaces would have a negative impact on them personally (53%) and a negative impact on the community (72%).

Parks and Open Spaces - Impact on COMMUNITY



Parks and Open Spaces - Impact on YOU

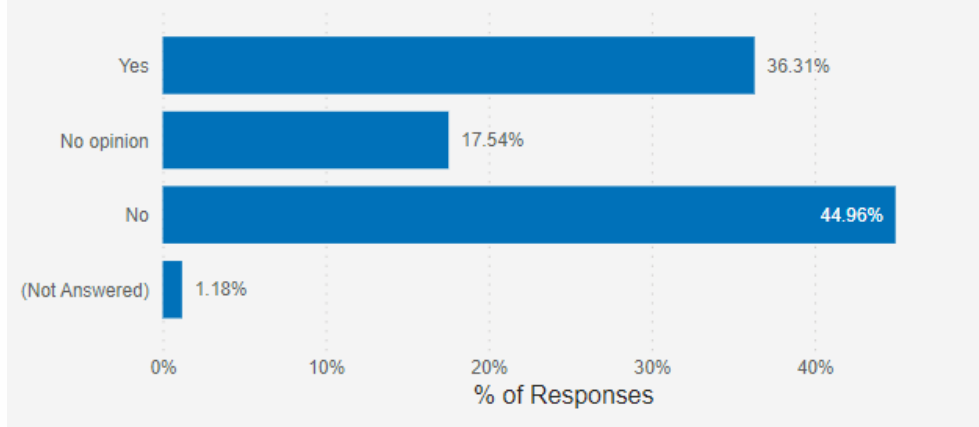


Expansion of Controlled Parking Zones

There were 3679 responses to this question, and 44 not answered.

45% of respondents do not agree with the proposal to conduct a CPZ review.
54% of respondents either agreed to the proposal, or had no opinion.

Expansion of Controlled Parking Zones - Do you agree with the proposal to conduct a CPZ review?

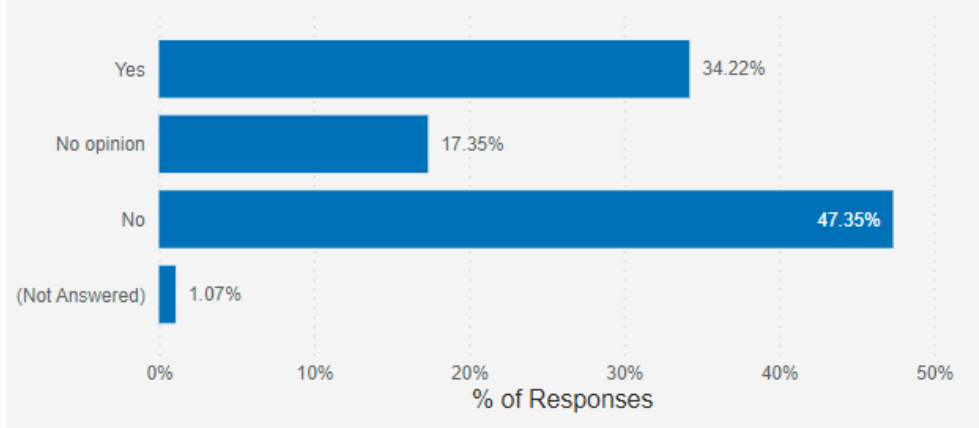


Paid for Parking review

There were 3683 responses to this question, and 40 not answered.

47% of respondents do not agree with the proposal to conduct a paid for parking review.
52% of respondents either agreed to the proposal, or had no opinion.

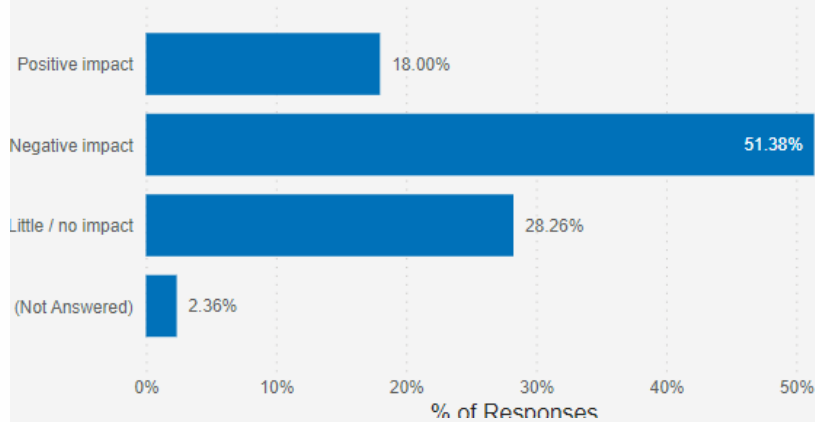
Additional Parking Provision - Do you agree with the proposal to conduct a paid for parking review?



Garden Waste Fees

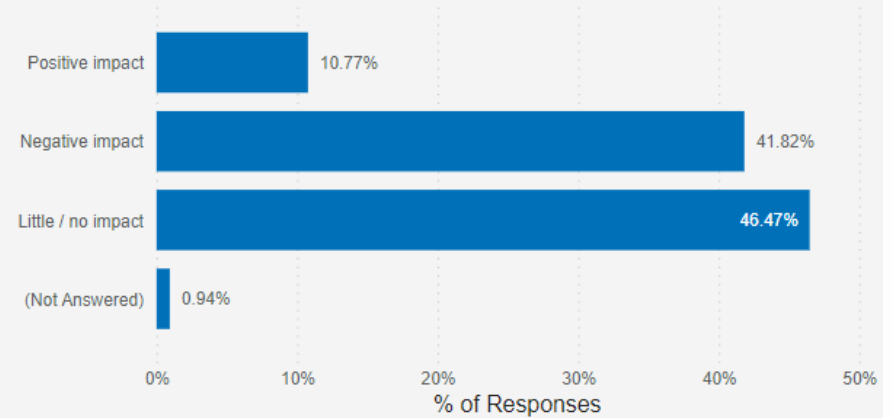
The majority of respondents felt the proposal to increase Garden Waste fees would have little or no impact on them personally (46%), and a negative impact on the community (51%).

Garden Waste Fees Increase - Impact on COMMUNITY



3635 responses;
88 not answered

Garden Waste Fees Increase - Impact on YOU



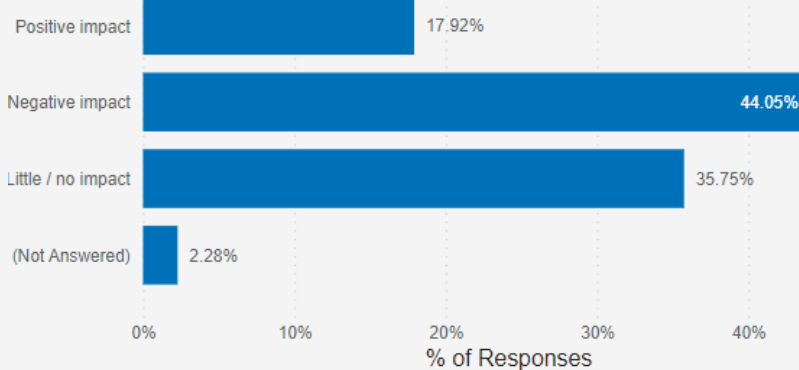
3688 responses;
35 not answered

Bulky Waste Fees

The majority of respondents felt the proposal to increase Bulky Waste fees would have little or no impact on them personally (68%), and a negative impact on the community (44%).

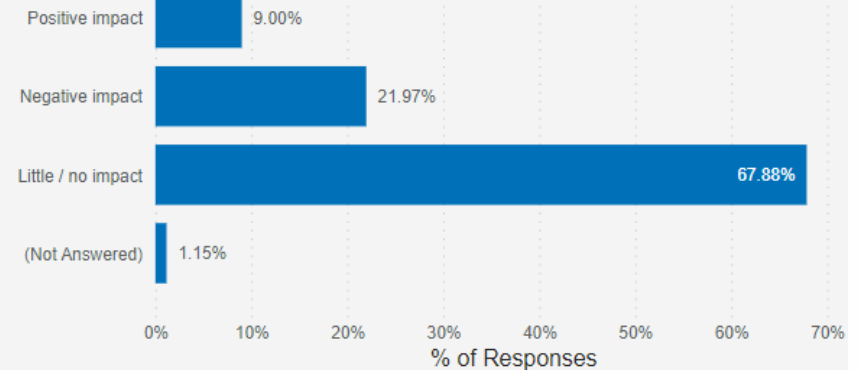
More respondents felt the proposals would have a minimal or positive impact on themselves (77%) and on the community (54%) than a negative impact.

Bulky Waste Fees Increase - Impact on COMMUNITY



3638 responses;
85 not answered

Bulky Waste Fees Increase - Impact on YOU



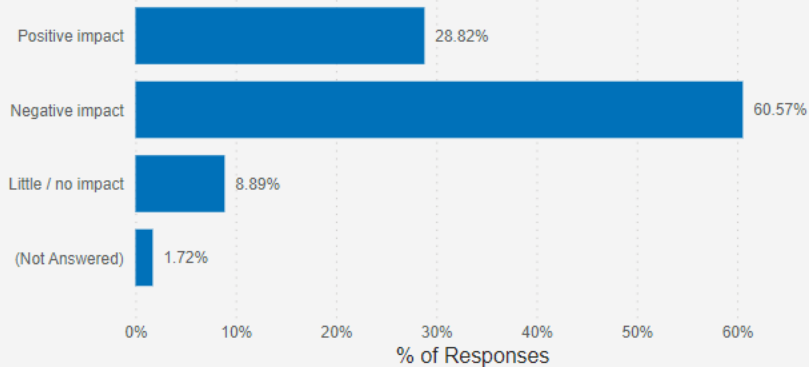
3680 responses;
43 not answered

Alternate Weekly Collection

The majority of respondents felt the proposal to introduce an alternate weekly bin collection would have a negative impact on them personally (56%), and a negative impact on the community (61%).

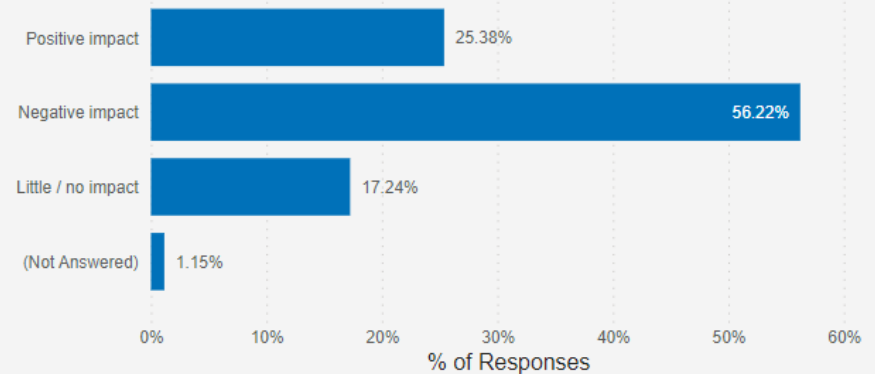
Just over a quarter of respondents welcomed the proposal and felt it would have a positive impact on them personally (25%) and on the community (29%).

Alternate Weekly Bin Collection - Impact on COMMUNITY



3659 responses;
64 not answered

Alternate Weekly Bin Collection - Impact on YOU

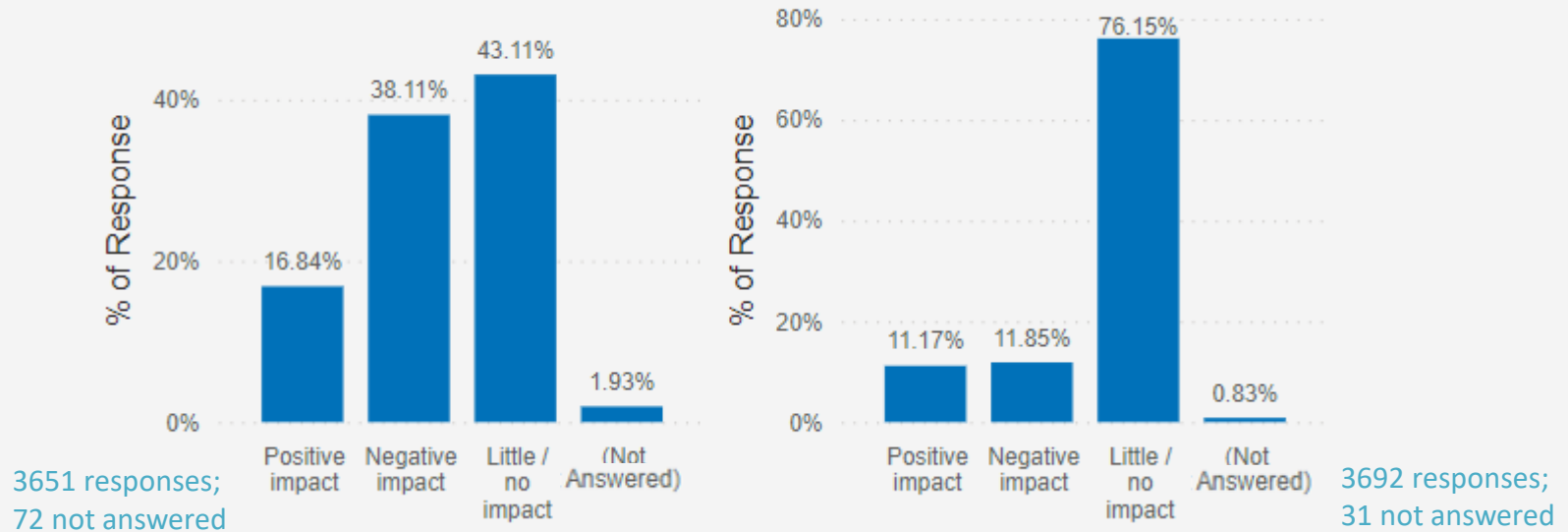


3680 responses;
43 not answered

Sunday Trading

The majority of respondents felt the proposal to stop opening Romford Market on a Sunday would have little or no impact on them personally (76%), or on the community (43%).

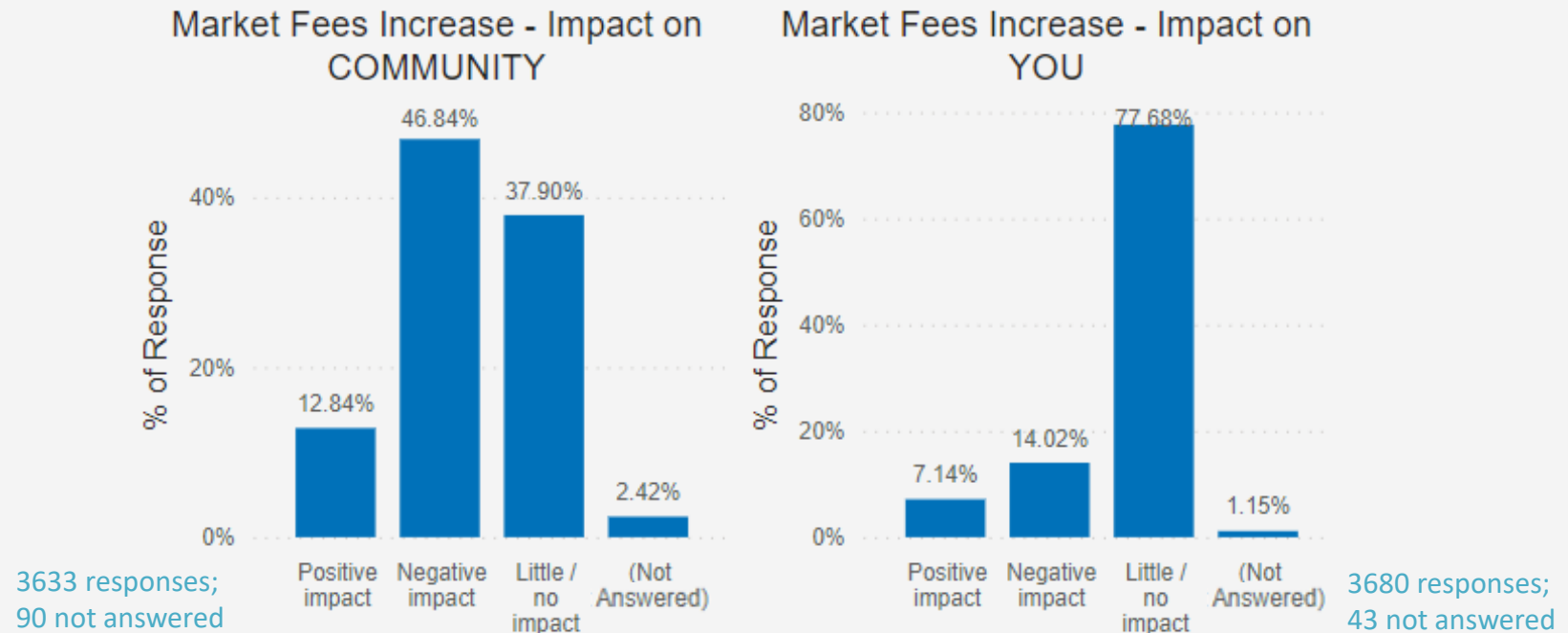
Sunday Trading Changes - Impact on COMMUNITY Sunday Trading Changes - Impact on YOU



Market fees

The majority of respondents felt the proposal to increase market pitch fees by 10% annually would have little or no impact on them personally (78%), and a negative impact on the community (47%).

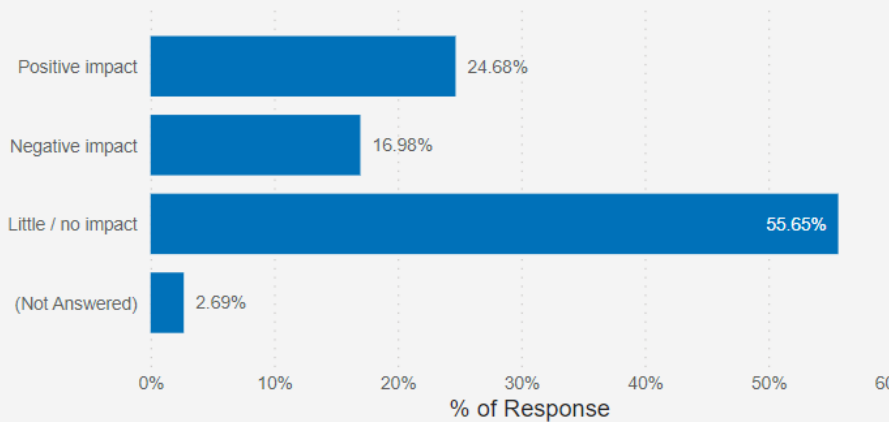
More respondents felt the proposals would have a minimal or positive impact on the community (51%) than a negative impact.



Increase in fees for non-statutory ceremonies

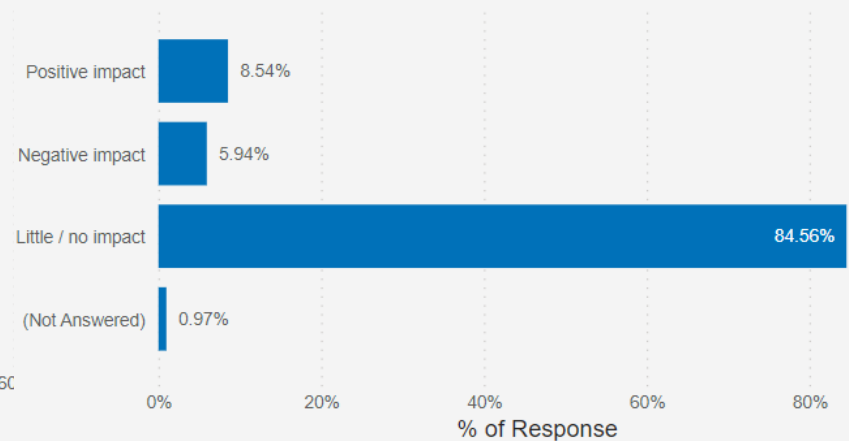
The majority of respondents felt the proposal to increase fees on a range of non-statutory ceremonies would have little or no impact on them personally (85%), or on the community (56%).

Weddings & Other Ceremonies - Impact on COMMUNITY



3623 responses;
100 not answered

Weddings & Other Ceremonies - Impact on YOU

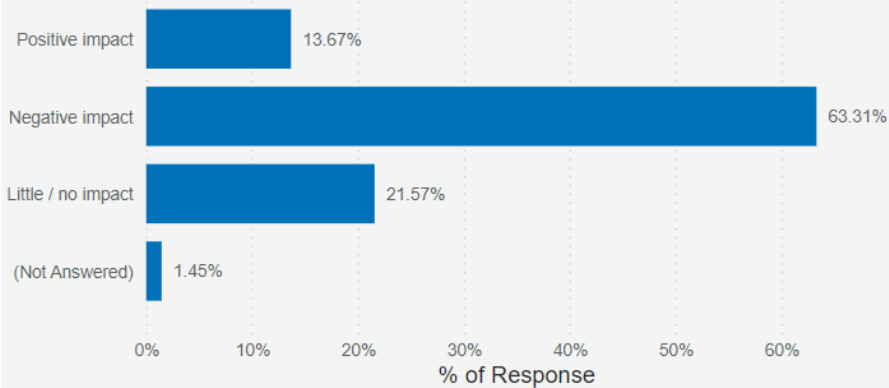


3687 responses;
36 not answered

Stop Council expenditure relating to Christmas events in the borough.

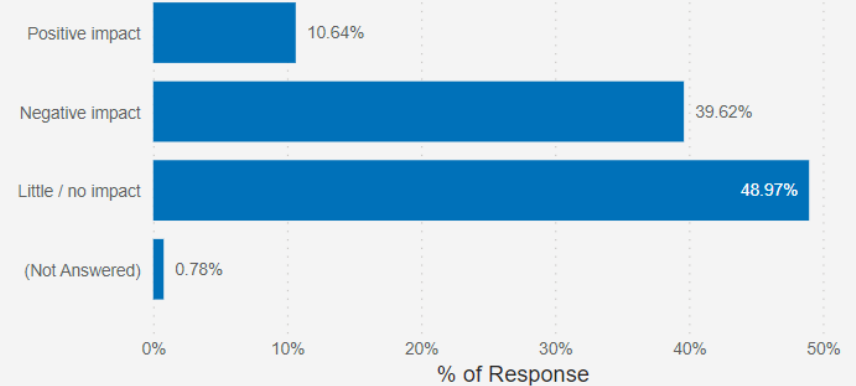
The majority of respondents felt the proposal to stop Council expenditure relating to Christmas events in the borough would have little or no impact on them personally (49%), and a negative impact on the community (63%).

Christmas Events - Impact on COMMUNITY



3669 responses;
54 not answered

Christmas Events - Impact on YOU

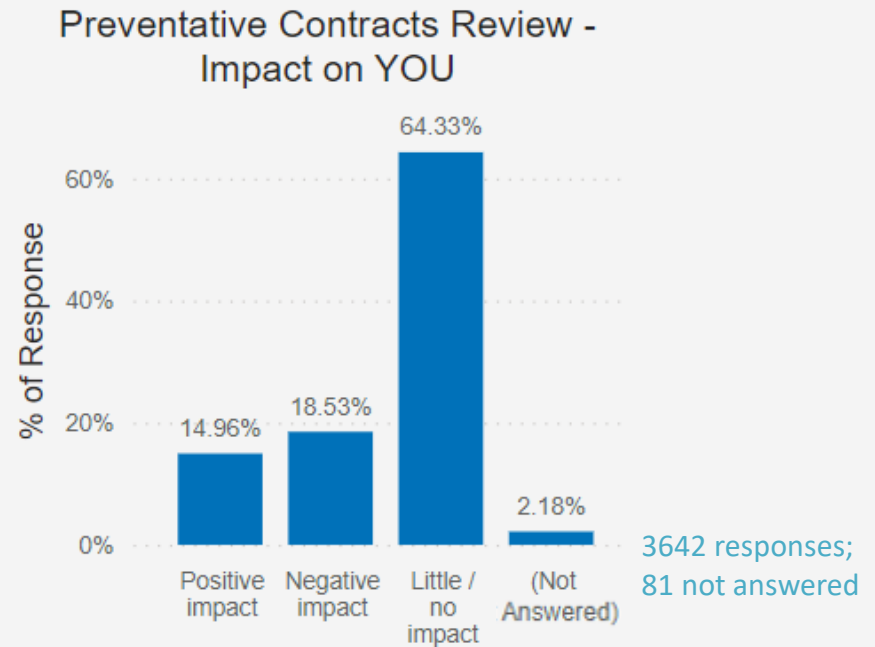
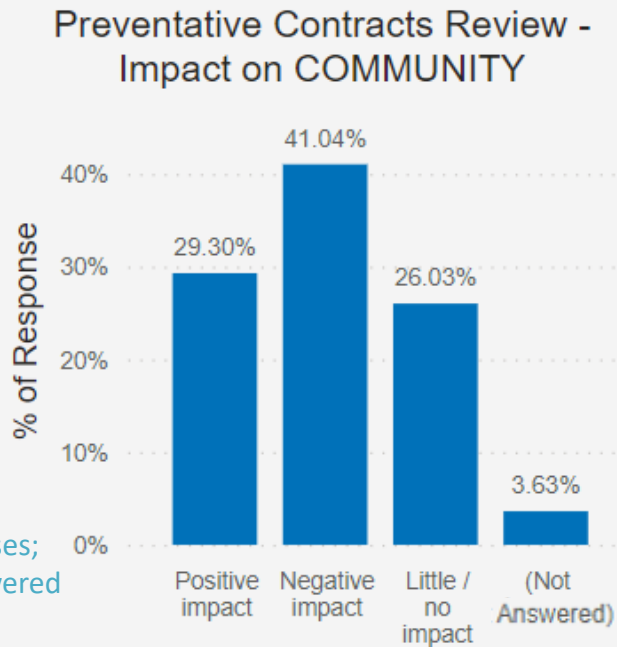


3694 responses;
29 not answered

Preventative contracts review

The majority of respondents felt the proposal to conduct a preventative contracts review would have little or no impact on them personally (64%), and a negative impact on the community (41%).

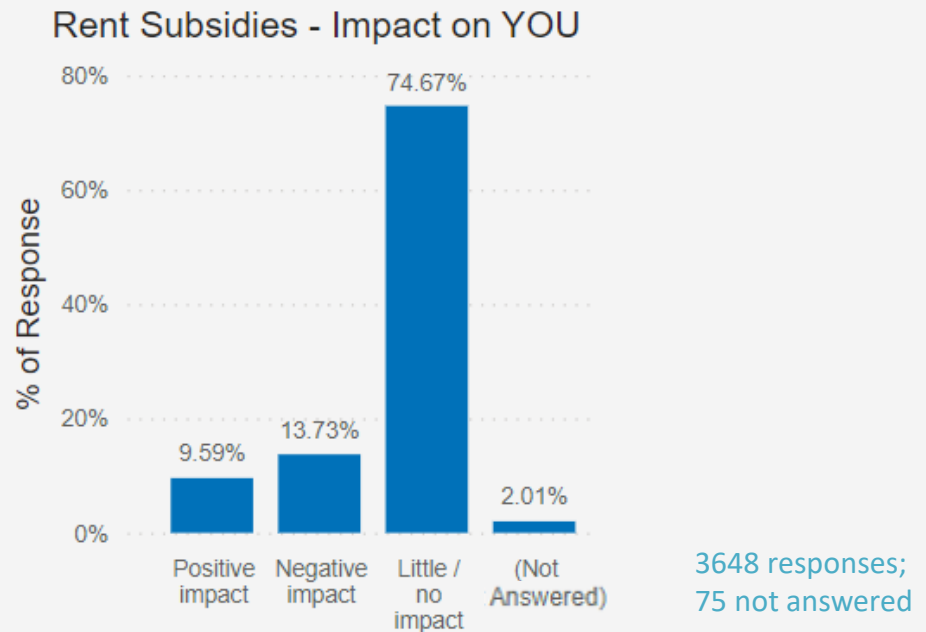
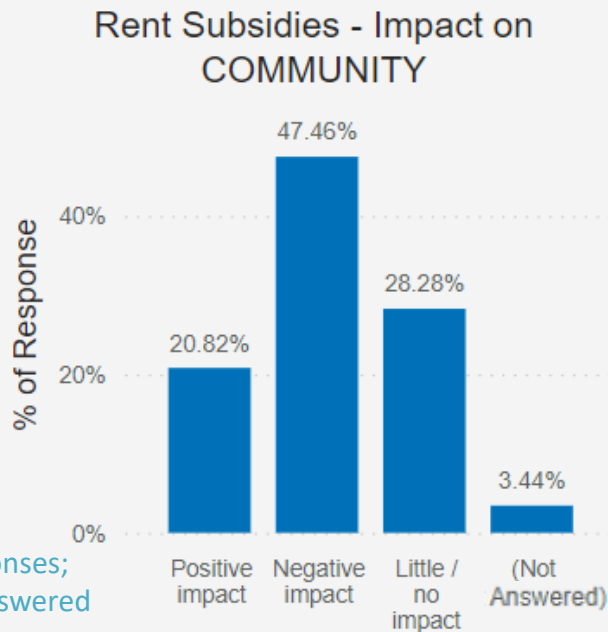
More respondents felt the proposals would have a minimal or positive impact on the community (55%) than a negative impact.



Rent subsidies

The majority of respondents felt the proposal to amend rent subsidies would have little or no impact on them personally (75%), and a negative impact on the community (47%).

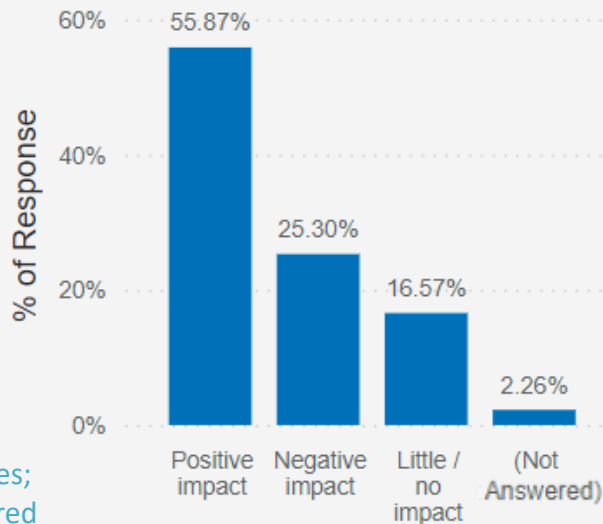
Slightly more respondents felt the proposals would have a minimal or positive impact on the community (49%) than a negative impact.



Large scale public events

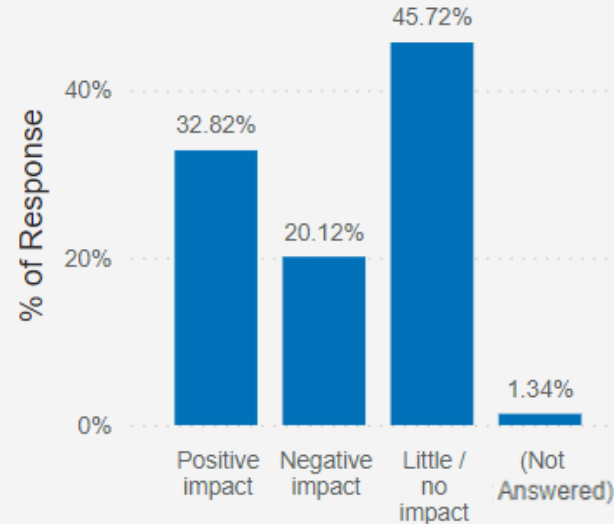
The majority of respondents felt the proposal to host large scale public events in Havering parks would have little or no impact on them personally (46%), and a positive impact on the community (56%).

Large Scale Public Events - Impact on COMMUNITY



3639 responses;
84 not answered

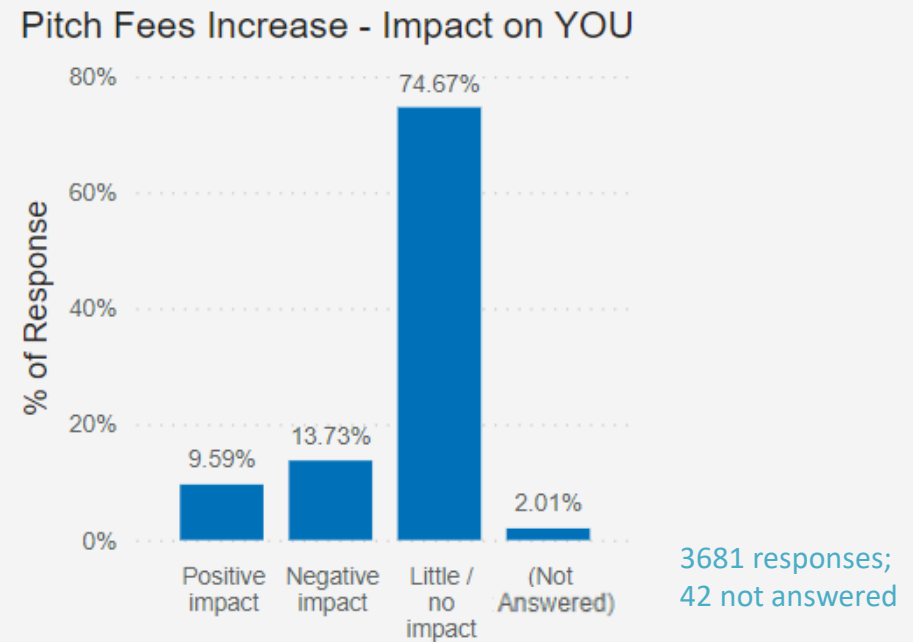
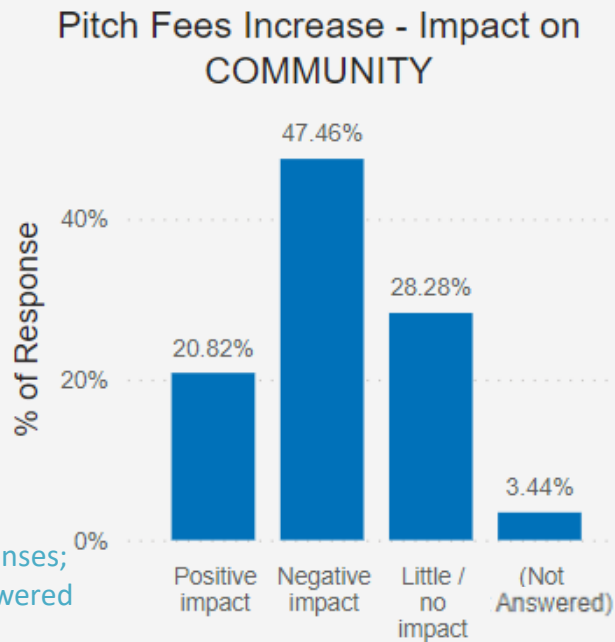
Large Scale Public Events - Impact on YOU



3673 responses;
50 not answered

Pitch fees

A large majority of respondents felt the proposal to increase the fees for pitch hire would have little or no impact on them personally (75%), and a negative impact on the community (47%). Slightly more respondents felt the proposals would have a minimal or positive impact on the community (49%) than a negative impact (47%).



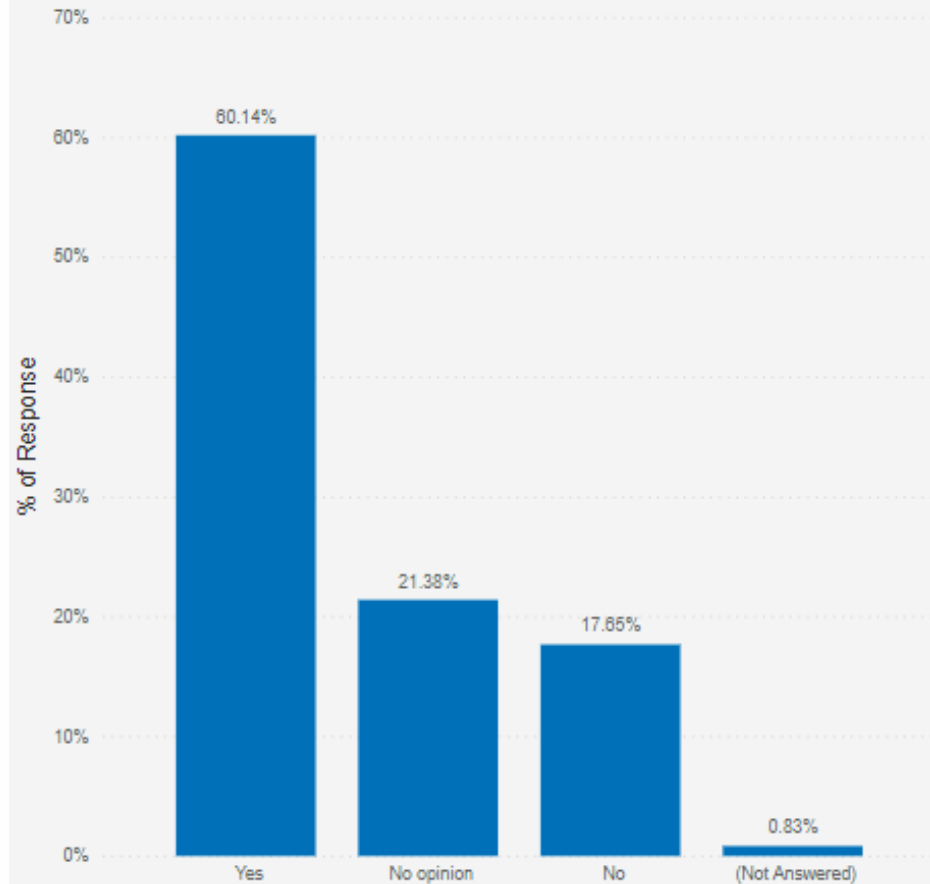
Do you agree with the proposal to conduct a full review of Children's Centres and Early Help provision?

There were 3962 responses to this question, and 31 not answered.

81% of respondents either agreed to the proposal, or had no opinion.

18% of respondents did not agree with the proposal to conduct a review.

Reviewing Children's Centre & Early Help Provision - Do you agree with a full strategic review?

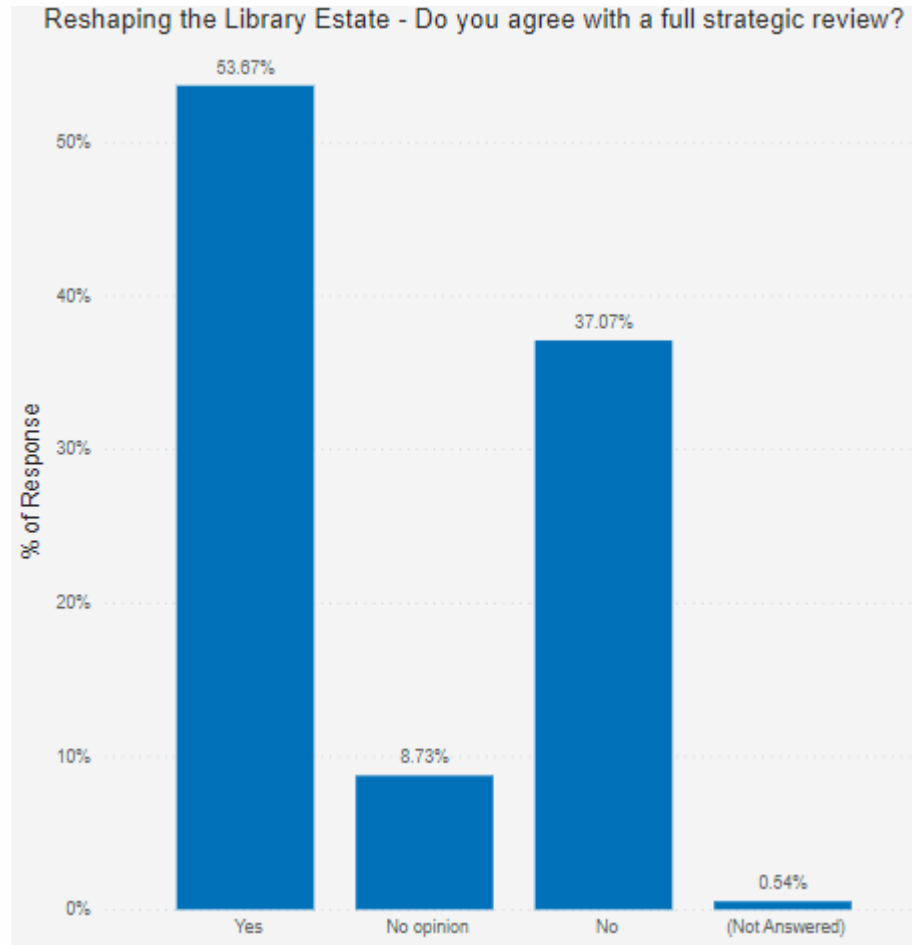


Do you agree with the proposal to conduct a full libraries review?

There were 3703 responses to this question, and 20 not answered.

62% of respondents either agreed to the proposal, or had no opinion.

37% of respondents did not agree with the proposal to conduct a full libraries review.



- Good spread of responses from across the borough
- Most responders are employed or retired
- More female than male
- Most aged above 45 with 65+ being highest group
- In young person's survey most where from 7-11 age group, followed by 16+ and under 7

Top three issues affecting Havering adults vs young people

Adults	Young people
The economy and cost of living	Higher Council Tax
National Health Service and Healthcare needs	Car park costs
Crime and community safety	Fewer support services

Top three issues affecting adults vs young people in havering

Adults	Young people
Cleanliness of street and local area	Higher Council Tax
Anti-social behaviour in my community	Car park costs
My physical health and fitness	Less regular bin collections

Question	Adults	Young people	Comments
Council tax increase	Yes	No	Young people concerned about cost of living
Traffic Schemes	Yes	N/A	
Street lights	Yes	Yes	
Pay and Display	No	No	
Sunday parking	No	No	
Parking permits	Yes and no	No	Yes for individual but no for wider community
Parking in Parks	No	No	
CPZs	Yes	No	For individual, but wider community no
Paid for Parking rev	Yes	No	But wider community no
Green waste fees	Yes	Yes	But no to wider community

Conclusions

Question	Adults	Young people	Comments
Bulky waste	Yes		
Bin collections	No	No	Very close and recommend further consultation
Market fees	Yes	Yes	
Crems	Yes	N/A	
Christmas	Yes	Yes	
Preventative contracts	Yes	N/A	
Vol sector	Yes	N/A	
Public events	Yes	Yes	
Pitch fees	Yes/No	Yes	Individually little impact, but impact to community. However, received representation at public events plus a petition against has been launched

Conclusions

Question	Adults	Young people	Comments
Market Sunday trading and fees	Yes		
Children's Centres	Yes		
Libraries	Yes	Yes	